



REPUBLIC OF THE PHILIPPINES

PHILIPPINE STATISTICS AUTHORITY
REGION XI - DAVAO

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PSA 5th top agency among 69 government agencies

Philippine Statistics Authority (PSA) ranks 5th among the 69 government agencies, according to Makati Business Club (MBC).

Based on The Makati Business Club Executive Outlook Survey (EOS), for the second semester of 2019, released July 24, 2019, majority of 69 government agencies received a positive satisfactory rating from the business executives. The survey determines the perception of the business sector on government leadership and public service.

The EOS was conducted last June 19 to July 22. It was the first time MBC conducted the survey since 2015. The survey covered 100 executives from 100 companies and asked whether they were satisfied or not satisfied with the performances of 69 government agencies in the past year (from July 2018 to June 2019).

The Bangko Sentral ng Pilipinas earned the highest satisfaction rating with a score of 97 percent. During 2015, BSP also earned the top spot of MBC EOS (see Table 1).

Alongside BSP in this year's top 5 are the National Economic and Development Authority who earned the second place with 85 percent, followed by the Philippine Atmospheric, Geophysical and Astronomical Services Administration with 84 percent, Department of Trade and Industry with 83 percent, and Philippine Statistics Authority who secured the fifth spot with 81 percent satisfactory rating.

Also included in top 10 are the Department of Finance, Board of Investments, Department of Tourism, Armed Forces of the Philippines, and the Securities and Exchange Commission and the Philippine Economic Zone Authority who tied on the 10th place.



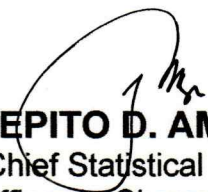
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According to MBC, agencies that showed noticeable improvement in satisfaction ratings were the Office of the Vice President (75 percent this year against 11.9 in 2015) and Department of Transportation (50% from 19% in 2015). On the other hand, agencies that experienced notable drop in satisfaction ratings were the Department of Foreign Affairs (42% from 89.4%) and Department of Labor and Employment which was at 44 percent from 79.4 percent.

Out of 69 government agencies and institutions, 25 agencies had a negative satisfaction rating which includes the bottom five: Presidential Communications Operations Office, Department of Agriculture, House of Representatives, Bureau of Customs, and, for the bottom spot, the Metropolitan Waterworks and Sewerage System with a score of 21.9 percent rating.


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Table 1. Rated performance of government offices, agencies, services over the twelve months (July 2018 to June 2019)

2019 Rank	Government Agency	July 2019 Satisfied	August 2015 Satisfied
1	Bangko Sentral ng Pilipinas	97%	95.40%
2	National Economic and Development Authority	84.50%	80.30%
3	Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA)	84.20%	89.40%
4	Department of Trade and Industry	82.80%	84.80%
5	Philippine Statistics Authority	81.10%	76.30%
6	Department of Finance	80.40%	86.40%
7	Board of Investments	79.80%	84.10%
8	Department of Tourism	78.80%	90.90%
9	Armed Forces of the Philippines	78.70%	60.90%
10	Securities and Exchange Commission	77.80%	84.60%
10	Philippine Economic Zone Authority	77.80%	92.20%
12	Commission on Audit	77.10%	71.40%
12	Bases Conversion and Development Authority	77.10%	n/a
14	Office of the Vice President	74.70%	11.90%
15	Civil Service Commission	73.10%	80.60%
16	Department of Science and Technology	72.40%	70.50%
17	Commission on Higher Education	71.30%	68.90%
18	Social Security System	70.50%	78.50%
19	Technical Education & Skills Development Authority	69.80%	68.90%
20	Commission on Human Rights	67%	65.50%
21	Department of Public Works and Highways	66.70%	60.90%
22	Home Development Mutual Fund (Pag-IBIG)	66.30%	75.80%
23	Anti-Money Laundering Council	65.60%	75%
24	Department of Education	65.30%	79.70%
25	Department of Social Welfare and Development	61.30%	62.50%
26	Philippine Competition Commission	59.80%	n/a
27	Department of National Defense	59.60%	50%
28	Senate	59.20%	54%
28	Department of Budget and Management	59.20%	50%
30	Department of Environment and Natural Resources	54.50%	38.10%
31	Housing and Urban Development Coordinating Council	54.30%	48.30%
32	National Disaster Risk Reduction and Management Council	53.70%	n/a

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33	Supreme Court	53.50%	77.80%
34	Office of the Executive Secretary	53.10%	37.50%
35	Court of Tax Appeals	52.70%	49.20%
35	Governance Commission for GOCCs	52.70%	62.90%
37	Sandiganbayan	52.60%	59%
37	Judicial and Bar Council	52.60%	n/a
37	Commission on Elections	52.60%	50.80%
40	Bureau of Internal Revenue	51.50%	48.50%
41	National Telecommunications Commission	50.50%	41.30%
41	Department of Information and Communications Technology	50.50%	n/a
43	Department of Transportation	50%	19%
43	Department of Health	50%	63.50%
45	Office of the President	49%	64.50%
46	Public-Private Partnership Center	49%	45.30%
47	Court of Appeals	48.90%	36.50%
48	Office of the Cabinet Secretary	45.80%	59.30%
48	Energy Regulatory Commission	45.80%	28.80%
50	Department of Labor and Employment	44.40%	79.40%
51	Office of the Ombudsman	44.20%	78.10%
52	Office of the Presidential Adviser on the Peace Process	43.60%	41%
53	Department of Interior and Local Government	42.60%	44.40%
54	Department of Foreign Affairs	42.10%	89.40%
54	Philippine Health Insurance Corp. (PhilHealth)	42.10%	74.20%
56	Philippine National Police	41.50%	29.50%
57	Commission on Appointments	40.80%	46.70%
58	Department of Energy	40.60%	39.70%
59	Department of Justice	39.40%	59%
60	Lower Court System	38.90%	32.30%
61	Metro Manila Development Authority	37.90%	41.30%
62	Department of Agrarian Reform	36.80%	33.90%
63	Climate Change Commission	35.20%	n/a
64	Bureau of Immigration	33.70%	n/a
65	Presidential Communications Operations Office	32.30%	51.60%
66	Department of Agriculture	28.40%	26.70%
67	House of Representatives	28%	44.30%
68	Bureau of Customs	27.60%	22.20%
69	Metropolitan Waterworks and Sewerage System	21.90%	29.70%