



REPUBLIC OF THE PHILIPPINES

PHILIPPINE STATISTICS AUTHORITY
Regional Office XI

CERTIFICATION OF COMPLIANCE

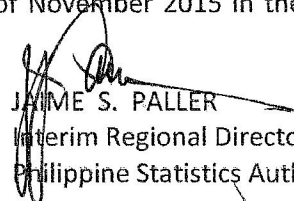
Pursuant to Republic Act No. 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public Reducing Bureaucratic Red Tape, Preventing Graft and corruption, providing Penalties Therefore

I, JAIME S. PALLER, Filipino, of legal age, Interim Regional Director of Philippine Statistics Authority (National Statistics Office- Region XI), being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The Philippine Statistics authority (NSO XI) has established its own standards known as the Citizen's charter that enumerates the following:
 - a. Vision and Mission of the agency
 - b. Frontline Services Offered
 - c. Step-by-step procedure in availing the frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of Fees
 - g. Required documents
 - h. Procedure for complaints
2. The Citizen's Charter is posted as information billboards in all service offices of the Philippine Statistics authority (NSO XI) that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (eg. Booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on August 25, 2009 and underwent revisions on July 4, 2011, February 2013, March 2014 and February 2015 as required under Section 4, Rule IV of the IRR.
7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of the frontline, delivery, specifically the time frame of the processing of the document where the senior citizen's, persons with disability and pregnant women are now processed ahead of the regular requests.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hands on this 9th day of November 2015 in the City of Davao, Davao del Sur, Philippines.


 JAIME S. PALLER
 Interim Regional Director
 Philippine Statistics Authority

SUBSCRIBED AND SWORN to before me this ___ day of November 2015 in Davao City, Davao del Sur, with affiant exhibiting to me his NSO ID issued on ___ at ___.

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